Enrollment and Billing Workgroup

1

ENROLLMENT SESSION

JULY 19, 2012
1:30PM-3:00 PM

# Agenda

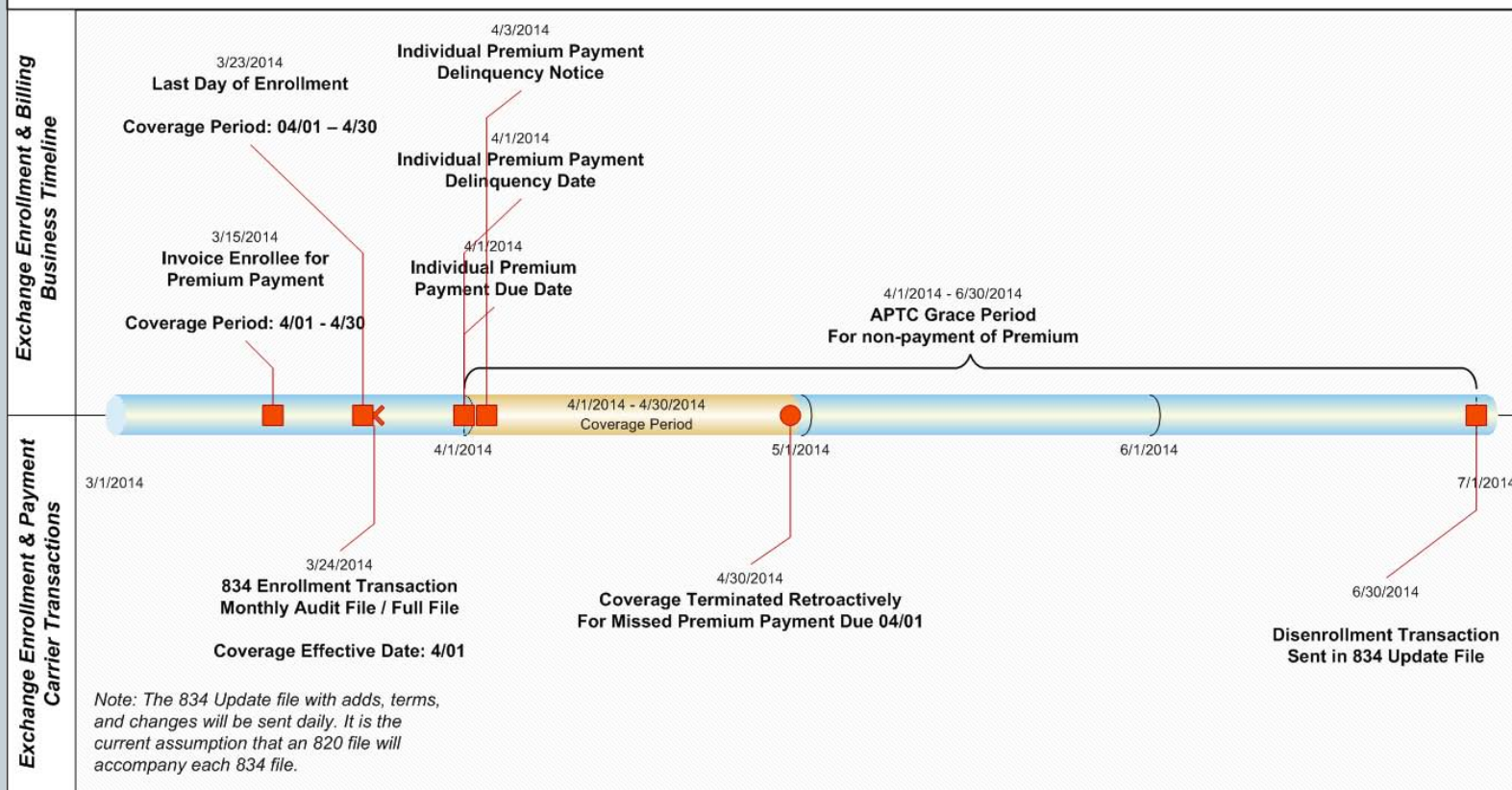| Topic	Facilitator	Duration
Welcome: *Introductions*	Brad Finnegan	10 Min
Purpose of the Meeting: • *Share Policy and IT vision for HBE Enrollment* • *Review HBE Enrollment IT Schedule*	Brad Finnegan / Lauren Schaub	30 Min
Discussion with Issuers: • *Discuss proposed Enrollment timelines* • *Review questions for discussion with Issuers* • *Discuss current Issuer business processes*	Group Discussion	45 Min

Next Steps / Close:
• *Upcoming Enrollment and Billing Meetings –*
 	
    • ***July 25th : Billing***
    • ***August 1st : Payments and Reconciliation***
    • ***August 9th: Special Enrollment***
	Brad Finnegan	5 Min
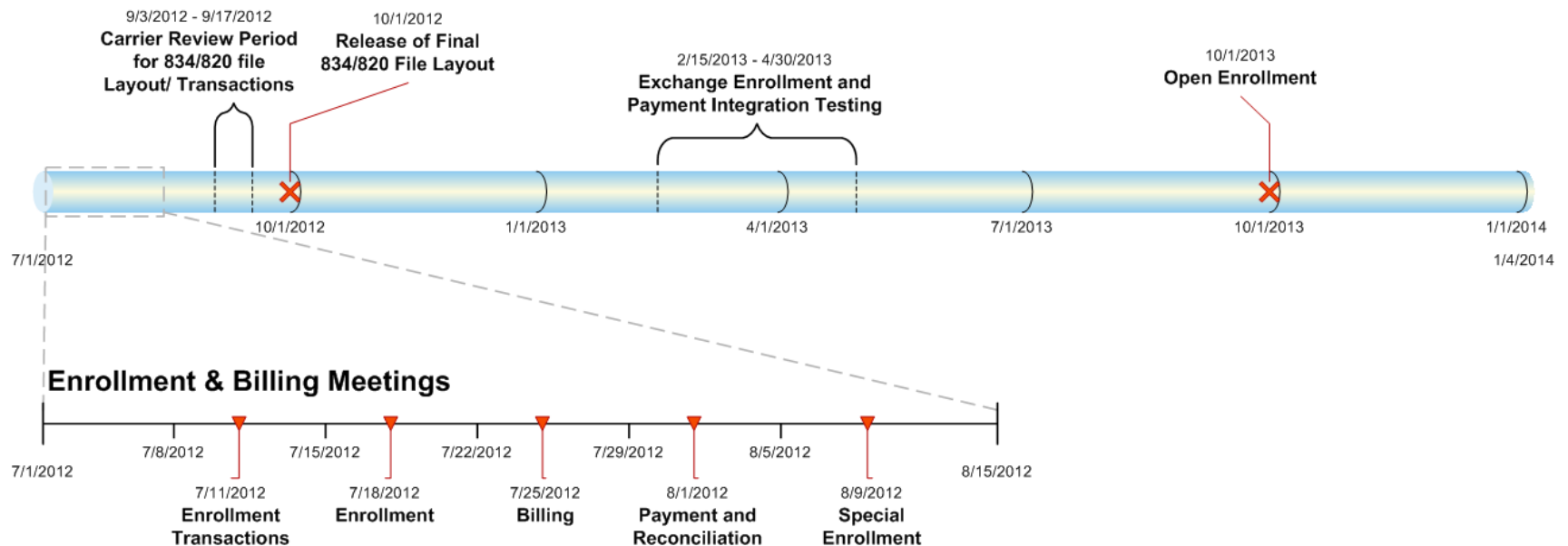
Health Benefit Exchange
DRAFT_ Enrollment and Billing Schedule
Non-Subsidized
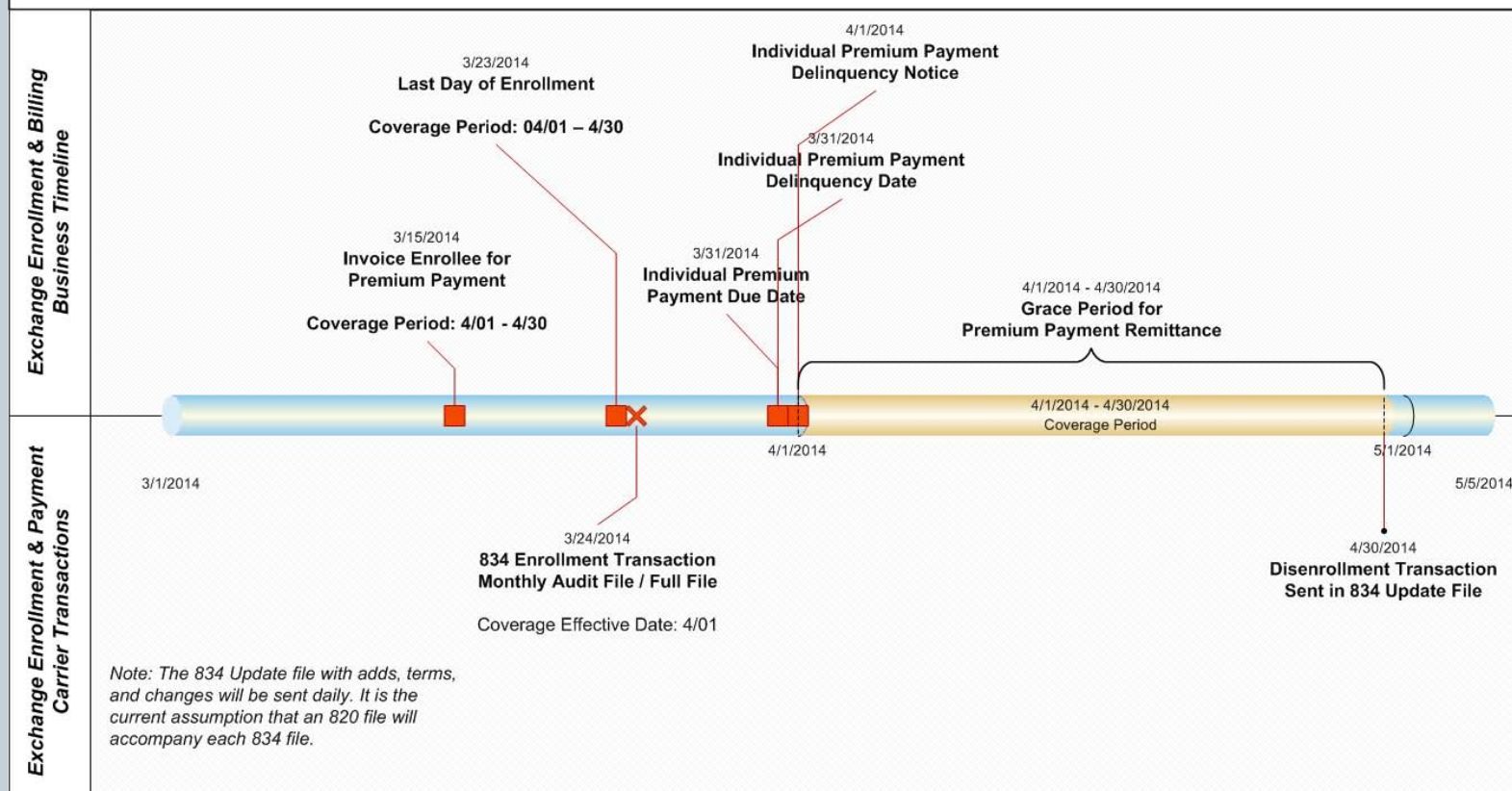
HBE Enrollment Timeline

Health Benefit Exchange
DRAFT_Enrollment and Billing Schedule
Advance Premium Tax Credit

Exchange Enrollment & Billing Business Timeline

3/23/2014
Last Day of Enrollment

Coverage Period: 04/01 – 4/30

4/3/2014
Individual Premium Payment Delinquency Notice

4/1/2014
Individual Premium Payment Delinquency Date

3/15/2014
Invoice Enrollee for Premium Payment

Coverage Period: 4/01 - 4/30

4/1/2014
Individual Premium Payment Due Date

4/1/2014 - 6/30/2014
APTC Grace Period For non-payment of Premium

4/1/2014 - 4/30/2014
Coverage Period

4/1/2014   5/1/2014   6/1/2014

Exchange Enrollment & Payment Carrier Transactions

3/1/2014   7/1/2014

3/24/2014
834 Enrollment Transaction Monthly Audit File / Full File

Coverage Effective Date: 4/01

4/30/2014
Coverage Terminated Retroactively For Missed Premium Payment Due 04/01

6/30/2014
Disenrollment Transaction Sent in 834 Update File

Note: The 834 Update file with adds, terms, and changes will be sent daily. It is the current assumption that an 820 file will accompany each 834 file.

Enrollment Period

- The Exchange Enrollment period for a given month will end of the day before the complete 834 file is sent to the carriers.

- How long is your current processing time after receiving enrollment transactions? What is the timeline for receiving an 834 file and completing enrollment?

- How do you process mid-month terminations, retro-active additions, and retro-active cancelations?

- What is your current process if enrollee information provided is fraudulent or incorrect and is reported after the full file is processed?

Other Topics...

- How will the Exchange handle someone requesting to change from smoker status to non-smoker status?

Questions ?

Next Steps

- Recap

- Future meetings:

    July 25th : Billing

    August 1st : Payments and Reconciliation

    August 9th: Special Enrollment